

Donald H. Kaley
Chief of Police

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Breckenridge Hills Police Department
9623 ST. CHARLES ROCK RD. ST. LOUIS, MO 63114



September 30, 2008

Dear Sir or Madam:

On April 2, 2007, Ms. Beckha Ford had a meeting with Chief Donald Kaley of the Breckenridge Hills Police Department regarding a program (Quiet Voices) using pictures instead of words to communicate with others. In reviewing this program with Ms. Ford, Chief Kaley determined that the police department could utilize the program to communicate with none english speaking subjects, deaf subjects or others with a speech problems during an investigation or other type of police service.

The program is set in subjects – medical, food, injury and other general and specific subjects. The person could point to the picture to communicate with the police officer so that a situation could be understood by both the police officer and the subject via non verbal cues.

The program “Quiet Voices” could be a benefit to a police department if used in the format which was shown to Chief Kaley.

Sincerely,

A handwritten signature in black ink that reads "Major Perry L. Hopkins #194". The signature is written in a cursive style, and the number "194" is circled at the end.

Major Perry L. Hopkins #194
Acting Chief of Police
Breckenridge Hills Police Department